Connie L. Setzer

USPS Hickory P&DF

110 Somerset Drive

Conover, NC 28613

To whom it may concern:

Ms. Vang, as a supervisor at the Hickory P&DF, exhibited good management skills. She set up the daily schedule for employees, oversaw daily implementation of mail processing procedures and constantly followed up to make sure that they were completed in a timely manner.

Ms. Vang was also an excellent team player, with good people skills. She worked well with management and employees to help in organization of the days’ duties and work requirements to make sure that all mail timelines were achieved in an optimal manner.

Sincerely,

Connie L. Setzer